

CUSTOMER SATISFACTION SURVEY

'We value your opinion'

Mr & Mrs Gates

CESSNOCKNSW 2325

At **Patioworld** we are constantly striving to provide our customers with the highest level of professional service, and to maintain a high standard of workmanship. Your feedback on any aspect of our performance is most welcome as we endeavour to maintain and improve our service to our most valued asset, *our customers*.

	Brilliant	Above Expectation	To Expectation	Below Expectation
Project design	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Client communication / Office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Client communication / Installer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standard of workmanship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Site cleanliness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			Yes	No
Would you recommend our services to your family and friends?			<input checked="" type="checkbox"/>	<input type="checkbox"/>

General Comments

From start to finish, Patioworld have met all expectations. Richard our installer was fantastic. Such an asset to your company. Richard worked above & beyond everyday he was at our house & to install such a large awning, more credit to him. Bring on summer as we will enjoy the area alot. ☺

We appreciate you taking the time to complete this survey, to return this form we have enclosed a stamped self addressed envelope for your convenience. Once again thank you for your feedback and we look forward to being of future service.

Sharon Rosser
Marketing

13/6/2014	2014074	JAS	PC	Richard Thompson
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