

# CUSTOMER SATISFACTION SURVEY

*'We value your opinion'*

Mr & Mrs Holmes

ELERMORE VALE NSW 2287

At **Patioworld** we are constantly striving to provide our customers with the highest level of professional service, and to maintain a high standard of workmanship. Your feedback on any aspect of our performance is most welcome as we endeavour to maintain and improve our service to our most valued asset, *our customers*.

	Brilliant	Above Expectation	To Expectation	Below Expectation
Project design	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer service	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Client communication / Office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Client communication / Installer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standard of workmanship	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Site cleanliness	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Yes No

Would you recommend our services to your family and friends?

*++*

General Comments

*We are very pleased with our patio roof  
 Thanks you all for the wonderful service  
 & job well done.*

We appreciate you taking the time to complete this survey, to return this form we have enclosed a stamped self addressed envelope for your convenience. Once again thank you for your feedback and we look forward to being of future service.

Sharon Rosser  
 Marketing

29/4/2014	2014056	RI	PC/A	Patrick Chong
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