

# CUSTOMER SATISFACTION SURVEY

*'We value your opinion'*

Mr & Mrs Codey

NARARA NSW 2250

At **Patiworld** we are constantly striving to provide our customers with the highest level of professional service, and to maintain a high standard of workmanship. Your feedback on any aspect of our performance is most welcome as we endeavour to maintain and improve our service to our most valued asset, *our customers*.

	Brilliant	Above Expectation	To Expectation	Below Expectation
Project design	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Client communication / Office	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Client communication / Installer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standard of workmanship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Site cleanliness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Yes                      No

Would you recommend our services to your family and friends?                           

**General Comments**

YOUR INSTALLER RICHARD THOMPSON IS A VERY CONSCIENTIOUS, POLITE AND MATICULOUS WORKER WE WERE VERY IMPRESSED. I BELIEVE HE IS A GREAT ASSET TO YOUR COMPANY. I WOULD RECOMMEND HIS AND YOUR SERVICES AT ANY TIME. (GARRY CODEY CONSTRUCTION LABOURER)

We appreciate you taking the time to complete this survey, to return this form we have enclosed a stamped self addressed envelope for your convenience. Once again thank you for your feedback and we look forward to being of future service.

Sharon Rosser  
Marketing

16/5/2014	2014070	JR	QLD Under	Richard Thompson
-----------	---------	----	-----------	------------------